



PRESS RELEASE

AIG

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AIG enhances motor fleet claims service with new cloud-based technology

March 30, 2017 – AIG UK announces that it has entered into a partnership with VUEcloud Limited a fast growing UK software technology provider to the commercial motor industry, to provide an enhanced claims service to motor fleet customers by harnessing cloud-based technology.

The new service, powered by VUEcloud, enables policy holders to upload files directly to the cloud, such as photos and video footage from any internet enabled device including smartphones, laptops and dashcams, where AIG can access them instantly.

Steve Agutter, Head of European Claims at AIG, said: “This is a great step forward in our motor fleet claims service and another example of AIG working with its select partners to deliver innovative solutions for our customers.

“Images are the most powerful evidence in motor claims, and this new technology brings a number of key benefits. It eliminates the risk of footage being lost in transit, supports early resolution of liability and speeds up response times. This ultimately assists in driving down the cost of claims – good news for our customers.

“With insurance fraud at a record high, reaching £1.32 billion in 2014 according to research from the Association of British Insurers, this new technology is a powerful tool in supporting the fight against fraudulent claims.”

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Notes to editors

American International Group, Inc. (AIG) is a leading global insurance organization. Founded in 1919, today AIG member companies provide a wide range of property casualty insurance, life insurance, retirement products, and other financial services to customers in more than 80 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange.

Additional information about AIG can be found at www.aig.com and www.aig.com/strategyupdate | YouTube: www.youtube.com/aig | Twitter: @AIGinsurance | LinkedIn: <http://www.linkedin.com/company/aig>. These references with additional information about AIG have been provided as a convenience, and the information contained on such websites is not incorporated by reference into this press release.

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