

WINNING WITH AIG

Help when it matters most



## Environmental Impairment Liability (EIL)

Being subject to an environmental loss can be a challenging and disruptive experience. However big or small, our priority is to assist our Insureds deal with environmental loss and any claim related to this loss as quickly as possible, whilst providing you with the personal, proactive and technical support you need to get you or your business back on your feet.

Not only will we help you when a claim occurs, but we can also assist mitigate environmental loss in the first place. Through our global claims data, fraud trend analysis and expertise around new exposures, we help to reduce and manage your risks more effectively.

### Technical Leadership

Our EIL Claims Professionals are experts in managing multi million pound multinational environmental incidents.

The qualifications of the EIL team include Environmental Engineering, Environmental Geoscience, Hydrogeology & Water Resources together with membership of the Chartered Institute of Water and Environmental Management, giving the team a rare level of technical knowledge in the marketplace.

This expertise, combined with our knowledge and experience of remediation solutions, ensures our clients get the best outcome to their environmental claims.

### Client Focused

Delivering the right service in the right timescale

Insights and Emerging Risks

# AIG CLAIMS

Service Excellence

Benchmark for Quality

Problem Solver of Choice

Technical Leadership

“AIG applied technical expert and adjuster expertise for a complex subsurface product release event. AIG’s representatives provided welcomed, thorough engagement throughout, leading to optimal solutions, mutual understanding and efficient claims handling. AIG sought aggressive environmental risk abatement, well balanced with mutually agreed pragmatism. AIG also recognised the need to accomplish technical goals within an active industrial area and the client’s safety-first culture.”

Client testimonial

## ☆ Service Excellence

### Support with Navigating Regulators –

Through liaison with our consultants, we support our clients in devising a robust, cost-effective clean-up strategy to deal with loss.

**Working in partnership** – With a focus on a collaborative approach, we work together with our clients to ensure the best resolution to a claim.



**24 Hour Response**

## ① Insights and Emerging Risks

Through handling so many claims across the globe AIG has a unique insight into trends and data to help our clients with their risk management.

We provide environmental workshops for our brokers and clients which focus on environmental monitoring, good environmental claims management and demonstrate examples of environmental claims and scenarios.

### Top Industries for notified EIL events:

- 1 Transport, Communications, Electric, Gas & Sanitary
- 2 Manufacturing
- 3 Construction



### Did you know...

that facility fires very often cause serious environmental damage both on-site and off-site.



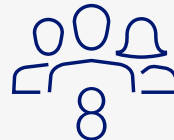
**\$6.0m**

Paid out in EIL Claims in 2021



**172**

New advised EIL Claims in 2021



**8**

In-house specialist adjusters to handle EIL Claims

### Specialist Products

- Pollution Legal Liability
- Contractors Pollution Liability
- EnviroPro

## Your Environmental Major Loss Claims Experts in the UK & Europe

### UK & Ireland

Wilson Hull  
wilson.hull@aig.com

### France

Stéphane Rouch  
stephane.rouch@aig.com

### Belgium and Luxembourg

Tim De Bouw  
tim.debouw@aig.com

### Germany, Austria and Switzerland

Matthias Karas  
mattias.karas@aig.com

### Senior Environmental Consultant

Tim De Bouw  
tim.debouw@aig.com

### Netherlands

Ronald Nieuwenstein  
Ronald.nieuwenstein@aig.com

### Nordics

Astrid Andreason  
astrid.andreasion@aig.com

### Spain & Portugal

Alejandra Redondo  
alejandra.redondo@aig.com

### Italy

Jenny Delgiudice  
Jenny.Delgiudice@aig.com

## For more information please contact your local AIG representative

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